

# NCS

NATIONAL CHRONIC SOLUTIONS



## Wie is NCS?

- NCS is n geregistreerde apteek wat spesialiseer in die verskaffing van kroniese medikasie;
- NCS het n nasionale netwerk van ge-akkrediteerde mediese praktisyns wat tien-duisende kroniese pasiente lanswyd met die hoogste vlak van verantwoordelikheid en waardigheid diens;
- NCS en u dokter het n ooreenkoms aangegaan om gesamentlik u kroniese kondisie te bestuur:
  - vanaf die verkryging van die aanvanklike goedkeuring van u mediese fonds,
  - tot by de punt van reseptering by u dokter se spreekkamer;
- NCS, met u permissie, sal u kroniese medikasie tydig op n maandelikse basis by u dokter se spreekkamer aflewer, vanwaar u dit kan afhaal teen die herhaal datum van u voorskrif;
- NCS sal u per SMS, ten minste 3 dae voor die herhaal datum, verwittig om u kroniese medikasie af te haal.

## Het u geweet?

- NCS bied u:
  - n toeganklike nasionale netwerk van ge-akkrediteerde mediese praktisyns wat gekoppel is aan die gesentraliseerde NCS resepterings sisteem wat u as die pasient in staat stel om u kroniese medikasie vanaf enige NCS ge-akkrediteerde praktyk te bekom; of
  - indien daar geen ge-akkrediteerde NCS praktyk naby u bestemming is nie, kan u NCS direk kontak en ons sal u kroniese medikasie by enige bestemming gratis vir u aflewer wanneer u op reis is in Suid Afrika.
  - Besoek [www.ncspharm.co.za](http://www.ncspharm.co.za) of skakel 012 - 991 1282 om die naaste NCS ge-akkrediteerde praktyk aan u bestemming te identifiseer.

## Hoekom moet u NCS as u kroniese diensverskaffer oorweeg?

- NCS en u dokter:
  - deel dieselfde sentiment dat die kwaliteit van kroniese medikasie wat deur middel van kroniese posbestellings verskaf word moontlik gekompromiseer is as gevolg van die ongekontroleerde toestande tydens die vervoer en berging daarvan; en
  - is ook gekant teen die feit dat daar geen persoonlike professionele supervisie deur n dokter of apteker betrokke is by die punt van kolleksie daarvan nie; en
  - onderskryf dus die beginsel van een-tot-een persoonlike kommunikasie, professionele berading en die verskaffing van advies tussen die dokter en of die apteker en die pasient by die punt van kolleksie.

## Is u, die pasiënt, beter af?

- NCS en u dokter onderskryf al die koste besparende maatreels van u mediese fonds ten einde u mediese fonds voordele optimaal te rek;
- NCS en u dokter hef nie enige nie-gesondheidsorg verwante administratiewe fooie nie;
- NCS, te same met u dokter:
  - neem volle verantwoordelikheid vir die bestuur van u kroniese kondisie; en
  - sal u samewerking monitor ten einde te verseker dat u goeie kwaliteit van lewe geniet!
- NCS en u dokter bied u die addisionele gerief om nie in lang apteek rye te wag vir u kroniese medikasie nie, deur u in staat te stel om u medikasie op n gelee tyd vir u teen die herhaal datum van u voorskrif by u dokter se spreekkamer af te haal.

## Wat staan u te doen?

Vra u NCS ge-akkrediteerde dokter eenvoudig om u kroniese aansoek vorms, en of kroniese voorskrif aan NCS te stuur en ons sal die res doen!



**U HEKWAGTER IN KRONIESE SORG**

**Fisiese Adres** - Blok 15 | Boardwalk Kantoor Park | Haymeadow Straat | Faerie Glen | Pretoria | 0043

**Posadres** - Posbus 2062 | Faerie Glen | 0043 | **Tel** - + 27 12 991 1282 | **Faks** - + 27 12 991 8762 | **Webblad Adres** - [www.ncspharm.co.za](http://www.ncspharm.co.za)

# NCS

NATIONAL CHRONIC SOLUTIONS



## Who is NCS?

- NCS is a registered pharmacy specializing in the supply of chronic medication;
- NCS has a national network of accredited medical practitioners servicing tens-of-thousands of chronic patients with the utmost responsibility and dignity;
- NCS has entered into an agreement with your doctor to manage the entire life cycle of your chronic medication:
  - from obtaining the initial authorization from your medical aid,
  - right up to the point of dispensing at your doctor's rooms;
- NCS, with your permission, will deliver your chronic medicine timeously on a monthly basis to your doctor's rooms, from where you can collect it at your convenience by the due date;
- NCS will notify you via SMS, at least 3 days prior to the due date, to collect your chronic medicine.

## Did you know?

- NCS offers you:
  - an accessible nationwide network of accredited medical practitioners that are linked to the centralized NCS dispensing system to allow you the patient the convenience to collect your medication at any NCS accredited practice when you are travelling in South Africa; or
  - if there is no accredited NCS practice near you, you can contact NCS directly and we will deliver your medication free of charge wherever you are travelling in South Africa.
  - Visit [www.ncspharm.co.za](http://www.ncspharm.co.za) or call 012 - 991 1282 to locate the nearest NCS accredited medical practice to your destination.

## Why should you consider NCS as your chronic vendor?

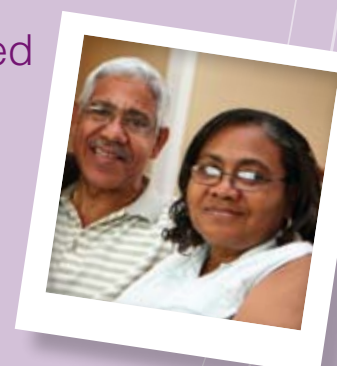
- NCS and your doctor both:
  - share the same sentiment that the quality of chronic medication supplied through a chronic mail order system may be compromised due to the uncontrolled conditions during the transport and storage thereof; and
  - also oppose the fact that there is no personal professional supervision by a doctor or a pharmacist at the point of collection thereof; and
  - hence subscribe to the principle of one-to-one personal communication, professional counseling and furnishing of advice between the doctor and or the pharmacist and the patient at the collection thereof.

## Are you, the patient better off?

- NCS and your doctor strictly adhere to all the cost containment rules of your medical aid to make your medical aid benefits last longer;
- NCS and your doctor do not charge any non-healthcare related administration fees;
- NCS, together with your doctor:
  - take full responsibility for the responsible management of your chronic disease; and
  - will monitor your compliance to ensure that you enjoy good quality of life!
- NCS and your doctor offer you the added convenience of not having to stand in long pharmacy queues, by allowing you to collect your medicine at a time convenient to you from your doctor's rooms by the due date.

## What do you need to do?

Simply ask your participating doctor to send your chronic application forms, and or chronic prescription, to NCS and we will do the rest!



**YOUR GATEKEEPER IN CHRONIC CARE**

**Physical Address** - Block 15 | Boardwalk Office Park | Haymeadow Street | Faerie Glen | Pretoria | 0043

**Postal Address** - PO Box 2062 | Faerie Glen | 0043 | **Tel** - + 27 12 991 1282 | **Fax** - + 27 12 991 8762 | **Website Address** - [www.ncspharm.co.za](http://www.ncspharm.co.za)